

St. John's Church of England Primary School and Nursery

Laund Nook, Belper, Derbyshire DE56 1GY, 01773 822995

www.stjohnsbelper.co.uk

info@st-johnscofe.derbyshire.sch.uk

Headteacher Mr. R. Averis B.Sc. P.G.C.E. N.P.Q.H.



Friday 8th April 2022

Dear parents and carers

Many thanks to everyone who completed and returned the parental survey earlier this term. After sharing and discussing the results with governors last month we are now pleased to share the responses with families. Full details are available on our website <https://www.stjohnsbelper.co.uk/parent-views/>.

We have already begun to use the survey results in school. At recent governor meetings a working party has been producing our new 5 year strategic direction plan and the results of this parental survey have helped them with this. We will also have this information in upcoming leadership meetings in school to help us prioritise where we put our time and resources into continuing to help our children. We look forward to writing our school improvement plan for 2022-2023 with this information.

At the end of this letter are two tables showing the responses for the 137 returned forms. The first table shows the number of responses to each question, the second table shows these as a percentage.

When looking at the results we are very pleased that over 95% of responses agreed with the statements. This increases to 98% for families agreeing that their children are happy, safe and do well at St. John's. We also received hundreds of positive comments, a few are below.

- Always happy when arriving in the morning. And enjoy telling me all the fun things they've done throughout the day (y3)
- Never has any issues and everything always addressed if there are concerns (y5)
- Good letters home. Someone answers the phone quickly. The website is excellent (reception)
- I like the cornerstones approach to learning (y6)
- Thank you for teaching my son to put his socks on – we were losing the will to live (reception)
- I emailed the teacher and they responded quickly and dealt with the matter in school (n/a)
- I agree – My child has ADHD and gets all the support they need (n/a)
- Google classrooms is fantastic (y2)
- [The weekly email is] A great resource for parents to keep us informed and in touch with what's happening (y2)

As well as the positive feedback we have also taken on board some of the concerns expressed by parents. We can see that 14 parents (10%) would like to know more about how their child is doing and that 11 parents (12%) were frustrated by the response they received when contacting the school. We are also pleased that our Anti-bullying policy is being reviewed during the summer term and we hope that continued work with this helps us to support the 7 families that felt we didn't respond quickly enough when supporting them and their child. If ever you feel that more support is needed with bullying please contact myself or Mrs. Carvell. All three of these issues, and the others raised have already been agenda items at Senior Leadership Meetings. Comments of concern included

- I would like to see more of her work through the year (y5)
- No one ever replied to my query, which was by email (n/a)

We hope that this terms face to face parents evenings have helped with updating you on how well your child is doing, but are also looking forward to doing more. We are looking forward to our first 'Open Classroom' at



3.30pm on Wednesday 27th April. At this event children will be able to show parents their books and classrooms. If this is successful we should be able to continue such events throughout the school year.

With school now open up after two years of COVID restrictions we hope that more face to face conversations help us respond effectively and quickly when contacted. Parents that were disappointed with school communication generally commented that they hadn't had a response to an email or felt that a phone call should have been made in response to an event at school. In the week beginning 14th March 2,426 emails were received by school, that's 485 a day, 60 an hour assuming an 8 hour day. I'm sure this helps appreciate the scale of correspondence from email alone.

Since reviewing the parental survey we have looked at our email filtering service to ensure that as many of these pass our filtering system, whilst keeping our school computer network safe. Unfortunately this is a fine line and we do recognise that some of these emails do get sent to clutter. If you have emailed the school and not had a response within two school days please call us to draw out attention to it so that we can help as soon as possible.

Many parents that completed the form also chose to share their name. Thank you to these parents, where needed we have already contacted these parents to help address any concerns.

Finally, many thanks to all parents that completed the form and shared opinions, praise and concerns. Your time in completing the survey and working with school continues to help us work together to help your children and help us be the best we can be for you.

Yours sincerely

Mr. R. Averis

Table showing the number of returned surveys - 137 responses in total					
Didn't answer the question	Did answer the question	Agree or strongly agree	Depends - agree and disagree	Disagree or strongly disagree	
1	136	132	2	2	
2	135	131	1	3	
6	131	126	1	4	
108	29	22	0	7	
1	136	131	0	5	
43	94	81	2	11	
123	14	12	0	2	
12	125	123	0	2	
0	137	136	0	1	
2	135	116	5	14	
1	136	134	0	2	
3	134	128	0	6	
15	122	115	1	6	
5	132	130	1	1	
17	120	119	1	0	
16	121	115	2	4	
0	137	133	0	4	

Table showing responses as a percentage - 137 responses in total					
Didn't answer the question	Did answer the question	Agree or strongly agree	Depends - agree and disagree	Disagree or strongly disagree	
1%	99%	97%	1%	1%	
1%	99%	97%	1%	2%	
4%	96%	96%	1%	3%	
79%	21%	76%	0%	24%	
1%	99%	96%	0%	4%	
31%	69%	86%	2%	12%	
90%	10%	85%	0%	15%	
9%	91%	98%	0%	2%	
0%	100%	99%	0%	1%	
1%	99%	86%	4%	10%	
1%	99%	99%	0%	1%	
2%	98%	96%	0%	4%	
11%	89%	94%	1%	5%	
4%	96%	98%	1%	1%	
12%	88%	99%	1%	0%	
12%	88%	95%	2%	3%	
0%	100%	97%	0%	3%	